QUICK REFERENCE GUIDE





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PLANNED INDICATORS

PLANNED INDICATORS	DESCRIPTION
S•O•S SM Services	S·O·S Services provide the best insight into internal component wear and potential failure.
Service Meter Hours	Operating and Maintenance Manual gives general guidelines for servicing based on service meter hours.
Experience -Observation & Discussion	Talking with your machine's operator can reveal many potential component problems.
Service History	Service history indicates how frequently routine maintenance is performed.
Fuel Consumption	Indicates when a piece of equipment is operating at less than optimum efficiency.
Site Operations Maintenance Advisor (SOMA)	SOMA is a software that assesses customers operating and maintenance practices and provides component life estimates.

ENGINE INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•O•S INDICATOR	POSSIBLE CAUSES
Excess Black Smoke at Full Load (Hot, Unburned Fuel)	 Dirty primary/secondary air cleaner Operating in too high a gear Overfueling Overloading 	Faulty Turbocharger Technical Analysis Inspection Customer/Dealer Discussion	Soot, Fe, Cr, Al	Dirty air filter Piston rings Liners
Increased Fuel Consumption	Malfunctioning fuel nozzles/injectors Malfunctioning turbocharger Dirty air cleaner Improper set point Fuel leak	 Technical Analysis Inspection Customer/Dealer Discussion Tune-up 	Positive fuel contamination, decreased viscosity	 Fuel leaking into oil from injectors Shearing of the oil additives
Blue Smoke (Oil Consumption)	Worn turbocharger seals Worn rings/liners Worn valve guides Hours on engine	 S·O·S Fluid Analysis Component Inspection/Repair Repair Determination Inspection Customer/Dealer Discussion 	Fe, Cr	 Broken or stuck piston rings Ether start-up Running too cold or hot Oil jet broken
White Smoke (Steam: Water in Combustion Chamber)	Cracked head and/or liners Leaking head gasket	Technical Analysis Inspection	Positive coolant contamination, Na, K, Si, Cu	Coolant entry
White Smoke (On Start-Up: Unburned Fuel)	Incorrect starting procedure Incorrect fuel injector timing Faulty injector	Customer/Dealer Discussion Tune-up	Positive fuel contamination, decreased viscosity	 Fuel leaking into oil from injectors Shearing of the oil additives

ENGINE INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•0•S INDICATOR	POSSIBLE CAUSES
Increased Oil Consumption (Excess Blow-By)	Worn or broken rings/liners Worn turbocharger seals Worn valve guides Hours on engine	S.O.S Fluid Analysis Component Inspection/ Repair Repair Determination Inspection Technical Analysis Inspection Customer/Dealer Discussion	Fe, Cr	Broken or stuck piston rings Ether start-up Running too cold or hot Oil jet broken
Unusual Noises	Malfunctioning fuel nozzles/injectors Malfunctioning turbocharger Worn piston pin bushings Worn rod/main bearings Too much valve lash	Technical Analysis Inspection Repair Determination Discussion Customer/Dealer Discussion Tune-up Component Inspection Repair	Positive fuel contamination, decreased viscosity, Cu, Pb, Al	 Fuel leaking into oil from injectors Shearing of the oil additives Rod eye bushing Piston pin bushing Lower rod bearings
Lack of Power	Incorrect adjustment of governor linkage Malfunctioning fuel nozzles/injectors Slipping torque converter Improper set point Dirty fuel filter Dirty air cleaner Low quality fuel	 Technical Analysis Inspection Customer/Dealer Discussion Tune-up 	Soot, Fe, Cr	Dirty air filter Low quality fuel Piston rings and liners

ENGINE INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•O•S INDICATOR	POSSIBLE CAUSES
Overheating	Malfunctioning temperature regulator Incorrect adjustment or worn belts/pulleys Incorrect operator technique Plugged radiator core (external and internal) Low coolant level Dirty air cleaner	Technical Analysis Inspection Customer/Dealer Discussion Cooling system maintenance	Oxidation increases, Fe, Pb, Al, Cu, soot	Liner Gears Valve train wear Bearings Cooler core leaching Dirty air filter
Hard Starting (Engine Missing)	Malfunctioning fuel nozzles/injectors Improper starting technique Worn fuel injector pump Low cranking speed Low quality fuel (low cetane rating or water in fuel)	Customer/Dealer Discussion Tune-up	Soot, Fe, Cr	Dirty air filter Low quality fuel Piston rings and liners
Oil Level Over Full	Coolant/fuel leak into crankcase Improper oil fills	• S·O·S Fluid Analysis • Customer/Dealer Discussion	Positive coolant contamination, Na, K, Si, Cu	Coolant Entry
Debris In Oil Filter	Coolant/fuel leakage into crankcase Extended oil change period Damaged bearings Wrong oil used Dirt entry	S·O·S Fluid Analysis Customer/Dealer Discussion	Positive coolant contamination, positive fuel contamination, oxidation increases, Si, Al	Coolant entry Fuel leaking into oil from injectors Overheating Dirt contamination

FINAL DRIVE INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•0•S INDICATOR	POSSIBLE CAUSES
Brake Slippage	Worn plates and discs Wrong oil used Linkage out of adjustment	Technical Analysis Inspection Repair Determination Discussion Customer/Dealer Discussion	Si increases, Fe increases, (Ca, P, Zn) levels change from trend	Worn disc Worn plate Wrong oil used
Unusual Noises	Worn plates and discs Dirt entry Low fluid level	Technical Analysis Inspection Repair Determination Discussion Customer/Dealer Discussion	Si, Al, Fe	Dirt entry Worn disc Worn plate
Overheating	Wrong oil used Low fluid level Worn or damaged seals	Technical Analysis Inspection Repair Determination Discussion S·O·S Services Customer/Dealer Discussion	Oxidation increasing, Water, Fe, Na, viscosity increasing	Wrong oil used Low fluid level Water entry

FINAL DRIVE INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•0•S INDICATOR	POSSIBLE CAUSES
Debris on Magnetic Plug	Dirt entry Wrong oil used Extended oil change period Disc disintegration Worn gears/bearings	S.O.S Services Customer/Dealer Discussion	(Si, AI), Fe, Cr, oxidation, viscosity increase, (AI, Cu, Fe)	Dirt entry Worn gears/bearings Sleeve bushing wear
Vibration	Gear failure Sprocket failure Bearing failure	Technical Analysis Inspection Repair Determination Discussion S·O·S Services Customer/Dealer Discussion	Fe, Cr, (Si, AI), (Cu, Pb)	Gear failure Bearing failure Dirt entry Thrust washer failure
Leaks	Worn, hard, cracked seals Sprocket failure Bearing failure	Repair Determination Discussion Customer/Dealer Discussion	Si, Al, Cr	Dirt entry from worn seals Bearing failure

TRANSMISSION INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•O•S INDICATOR	POSSIBLE CAUSES
Hesitation/Slippage	Worn plates and discs Linkage out of adjustment Low fluid level Linkage not free Incorrect pressure settings Wrong oil used	Technical Analysis Inspection Repair Determination Discussion S·O·S Services Customer/Dealer Discussion	Si increases, Fe increases, (Ca, P, Zn) levels change from trend	Worn disc Worn plate Wrong oil used
Unusual Noises	Worn gears/bearings Dirt entry Aeration/cavitation Low fluid levels	Technical Analysis Inspection Repair Determination Discussion S-O-S Services Customer/Dealer Discussion	Fe, Cr, (Si, AI), (Ca, P, Zn) levels changed from trend, oxidation increases, viscosity increases	Gears Bearings Dirt entry from breather Low fluid levels
Vibration	Bent/damaged drive shaft Gear failure Bearing failure	Technical Analysis Inspection Repair Determination Discussion S.O.S Services Customer/Dealer Discussion	Fe, Cr	Bent drive shaft Gear failure Bearing failure

TRANSMISSION INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•O•S INDICATOR	POSSIBLE CAUSES
Overheating	Wrong oil used Plugged radiator Worn pump/pressure relief valve Worn or damaged seals Low fluid level Worn or dirty control valve	Technical Analysis Inspection Repair Determination Discussion S·O·S Services Customer/Dealer Discussion	Oxidation increase, coolant contamination (Na,K, Si, Cu) viscosity increase, (Si, Al), (Ca, P, Zn) levels changed from trend, Fe, Cr	Extended drain interval Coolant entry Dirt entry Wrong oil used Worn gears/bearings
Debris in Filter and/or on Magnetic Screen	Dirt entry Wrong oil used Extended oil change period Worn gears/bearings Disc disintegration	• S·O·S Services • Customer/Dealer Discussion	(Si, AI), (Ca, P. Zn) levels changed from trend, Fe, Cr	 Dirt entry Wrong oil used Worn gears/bearings
Leaks	• Worn, hard, cracked seals	Repair Determination Discussion Customer/Dealer Discussion	(Si, Al)	Dirt entry from seals

DIFFERENTIAL INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•O•S INDICATOR	POSSIBLE CAUSES
Bent or Damaged Lines	• External damage	Technical Analysis Inspection Repair Determination Discussion Customer/Dealer Discussion	N/A	• N/A
Unusual Noises (when traveling straight)	Worn gears/bearings Ring and pinion need adjustment Dirt entry Low fluid level	Technical Analysis Inspection Repair Determination Discussion Customer/Dealer Discussion	Fe, Cr, (Si, AI), oxidation, viscosity increase	Worn gears/bearingsDirt entryLow fluid level
Unusual Noises (when turning)	Worn differential case assembly Worn spider gears	Technical Analysis Inspection Repair Determination Discussion Customer/Dealer Discussion	Fe	Worn gears Worn spider gears
Vibration	Gear failure Spider gear failure Differential failure Bearing failure Bent/damaged drive shaft	Technical Analysis Inspection Repair Determination Discussion SO-S Services	Fe, Cr	 Gear failure Spider gear failure Bearing failure

DIFFERENTIAL INDICATORS

PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•O•S INDICATOR	POSSIBLE CAUSES
Debris on Magnetic Plug	Contamination entry (dirt/debris) Extended oil change period Wrong oil used Worn gears/bearings	S·O·S Services Customer/Dealer Discussion	(Si, Al), Fe, Cr, oxidation, viscosity increase	Dirt entry Worn gears/bearings Extended oil change period
Leaks	Worn/damaged seals (pinion/differential) Worn bearings	Repair Determination Discussion Customer/Dealer Discussion	(Si, AI), Cr	Dirt entry from seals Worn bearings
Overheating	Wrong oil used Low fluid level Worn or damaged seals	Technical Analysis Inspection Repair Determination Discussion S·O·S Services Customer/Dealer Discussion	Oxidation increasing, (Ca, P. Zn) levels changed from trend, Water, Fe, Na, viscosity increasing	Wrong oil used Low fluid level Water entry

HYDRAULIC INDICATORS



PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•O•S INDICATOR	POSSIBLE CAUSES
Leaks	System pressure too high Scored/bent cylinder rod Failed or incorrect seals Improperly torqued hose connection Worn or damaged hoses, tubes and fittings Missing guards	 Technical Analysis Inspection II S·O·S Services Hose Service 	Cr, (Si, AI)	Scored cylinder rods Dirt entry from wiper seals
Excessive cylinder drift	Valve adjustment needed Scored cylinder Failed seal or seals Scored valve Contaminated oil	 Measure Drift Technical Analysis Inspection II S·O·S Services 	Cr, (Si, AI)	Scored cylinder rods Dirt entry from wiper seals
Slow cycle times	Engine performance Faulty valve Low fluid level Worn system components Contaminated oil	 Technical Analysis Inspection II S·O·S Services 	Oxidation increases, (Si, AI)	Low fluid level Dirt entry
Noisy operation	Engine performance Low fluid level Restriction in system Aeration Worn system components Faulty relief valve	 Technical Analysis Inspection I S·O·S Services Pump Cavitation Loose or failed bearing 	Oxidation increases, (Cu, Cr, Fe), (Cu, Fe, Al)	Low fluid level Vane pump Piston pump

HYDRAULIC INDICATORS



PROBLEM INDICATOR	POSSIBLE CAUSES	OPTIONS	S•O•S INDICATOR	POSSIBLE CAUSES
System overheating	Faulty oil cooler Low fluid level Plugged filter Worn system components Faulty relief valve Wrong viscosity or contaminated oil Restriction in system Poor operator habits	Technical Analysis Inspection I S·O·S Services	Positive coolant contamination (Na, K, Cu), (Si, Al), Oxidation increases, viscosity change from trend	Coolant entry from cooler core Dirt entry Wrong viscosity oil Low fluid level
Loose cylinder joints	Worn rod or cylinder eye/trunnion Poor lubrication Improper PM schedule	Component Inspection/ Repair	N/A	• N/A
Blisters or abrasions in hose	Pinhole leaks in liner material Poor hose routing External damage	Technical Analysis Inspection I Replace Hose	N/A	• N/A
Excessive hose movement	Improper clamping or routing of hose	Use proper clips and wire ties	N/A	• N/A

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