

PARTS RETURN POLICY

PARTS MAY BE RETURNED FOR CREDIT SUBJECT TO THE FOLLOWING:

- Must be accompanied by proof of purchase from the Company
- Must be in new and salable condition, in original package
- Credit will be issued for value of part less handling charges if applicable as outlined below.

PARTS **NOT** ACCEPTED FOR RETURN:

- Items returned beyond 180 days of purchase
- Hydraulic hoses and metal lines with protective caps removed
- Items installed or removed from equipment
- Chemical compounds
- Material cut or made to order
- Rusted or damaged
- Opened gasket or seal kits
- Glass
- Electrical components

CATERPILLAR

Days from Purchase	*Stocked Returnable and Non-Returnable	*Non-Stocked Returnable	*Non-Stocked Non-Returnable Ext Value \$60 or more	*Non-Stocked Non-Returnable Ext Value Less than \$60
Within 30 days	100%	85%	85%	0
Within 31-60 days	85%	75%	0	0
Within 61-180 days	85%	50%	0	0

NON CATERPILLAR

Days from Purchase	*Stocked Returnable and Non-Returnable	*Non-Stocked Returnable	*Non-Stocked Non-Returnable Ext Value \$60 or more	*Non-Stocked Non-Returnable Ext Value Less than \$60
Within 30 days	100%	85%	85%	0
Within 31-60 days	85%	75%	0	0
Within 61-180 days	85%	50%	0	0

ERRORS BY THE COMPANY

- Items returned within 30 days of purchase will receive 100% credit and will include inbound freight charges incurred during procurement
- Beyond 30 days regular return policy applies